



**ENERGY OMBUDSMAN**  
QUEENSLAND

昆士兰州能源监察官可为昆士兰能源用户提供免费独立的争议解决服务。如果您与供电公司或煤气公司有问题，您必须先努力与他们解决问题。如果您还是不能解决问题，请拨打 1800 662 837 联系昆士兰州能源监察官寻求帮助。我们可以安排讲您语言的口译员。

The Energy Ombudsman Queensland (EOQ) is a free and independent dispute resolution service for Queensland energy consumers who have been unable to resolve a complaint with their energy supplier. EOQ can organise an interpreter in your language.



1800 662 837



[www.eoq.com.au](http://www.eoq.com.au)

CHINESE SIMPLIFIED